

DRAFT PROGRAMME  
**Enterprise Europe Network e-Days**

19-20 October 2020

Monday, 19 October		Tuesday, 20 October	
9:00	<i>Webcast open</i>	9:00	<i>webtool/ videoconferencing open</i>
9:30	<b>Opening session including Network Awards ceremonies</b>	9:30	<b>Creating new hidden champions in all sectors: strategy and capacity building for SMEs</b>
10:15	<b>The upgraded Enterprise Europe Network from 2021 onwards: an overview</b>		
11:00	<i>Break</i>	10:30	<b>Single Market services after the crisis</b>
11:15	<b>The COVID crisis: how did the Network help and what lessons can be learnt for future support?</b>		
12:00	<b>New opportunities for SMEs looking to internationalise</b>	11:30	<b>Digitalising Network services</b>
12:30	<i>Lunch break</i>	12:30	<b>Sharing the stories</b> and more details of the winners of the Best Practice Awards announced during day 1 (Network partners will be able to ask questions and learn more from the winners )
		13:00	<i>Lunch break</i>
13:30	<b>Helping SMEs to go digital: how the Network can join forces with the European Digital Innovation Hubs</b>	13:00	<i>Virtual bilateral meetings between Network partners</i>
14:00	<b>Doing well by doing right: helping our SMEs lead on sustainability</b>		
14:45	<i>Break</i>		
15:00	<b>Innovative ecosystems: how SMEs can benefit from Horizon Europe</b>		
15:45	<b>Delivering the highest quality services: the Enterprise Europe Network client journey</b>		
16:30	<i>End of Day 1</i>	17:00	<i>End of Day 2</i>

	Plenary session
	Workshops/parallel